



## Flowlink Installation Guide

This guide will go through each of the required steps to get Flowlink successfully installed on your PC. Please ensure that you have either a disc copy of the software or a Serial Number to hand before continuing with the following instructions.

### Download Version

- To install Flowlink 5.16 via Download, please first go to:

<http://www.teledyneisco.com/en-us/water-and-wastewater/flowlink-download>.

- Here, you will be asked to enter your Serial Number. Once done, a message will appear saying the Serial No. has been validated, with a Contact Information form beneath. Go to the bottom of the Contact Information form and select 'continue'. Filling out your details is not mandatory, but can be done if you wish. Once this is done, a message will appear to say the software installation package is ready for download. Press the download button and wait for completion.

- When the download is complete, find the downloaded Zip folder named 'Flowlink 5.16.005.Zip' and open it, then open the 'Flowlink' folder straight after. Once inside, you will see a variety of files (As pictured below). Firstly, double click the 'vs100\_piaredist.exe' and select 'Run' on both pop up messages – this will install the application.

Name	Type	Compressed size	Password p...	Size	Ratio	Date modif
Miscellaneous	File folder					04/03/2016
Flowlink.msi	Windows Installer Package	82,808 KB	No	91,912 KB	10%	04/11/2015
Setup.exe	Application	43 KB	No	82 KB	48%	04/11/2015
sqlite-netFx45-setup-bundle-x86-2...	Application	10,500 KB	No	10,523 KB	1%	03/09/2015
vcredist_x86.exe	Application	6,146 KB	No	6,352 KB	4%	25/08/2015
version.txt	Text Document	1 KB	No	1 KB	0%	04/11/2015
vs100_piaredist.exe	Application	225 KB	No	247 KB	9%	25/08/2015

- After following the above step, open the 'vcredist\_x86.exe' file and select 'Run' again when indicated. Select 'Typical' install and complete the installation package. Once finished, open the 'sqlite-netFx45-setup-bundle' file and complete this installation package as well. Make sure the 'full installation' option is selected in the drop down menu when prompted. This completes the initial set up stage.

- The next step is going to be to install Flowlink itself. To do this, open the 'Flowlink.msi' file and run through the installation package. Select the 'Typical' installation option if you are a first time user, or 'Custom' if you are an advanced user. 'Complete' may also be selected, but will use a lot of internal storage, which may not be necessary.

- In rare occurrences, the Installer Package for the Flowlink Software may say that the software failed to install correctly. If this happens, reopen 'Flowlink.msi' and select the 'Repair' option. This should then complete the install. If you still have issues from this point, please contact RS Hydro on 01527 882060.

- During the installation, another program called 'TUSB3410 – InstallShield Wizard' should pop up. Provided this is the case, complete the install package accordingly. If this does not appear, go to 'Windows (C:) > 'Program Files (x86)' > 'Flowlink 5.1' > 'USB Drivers' > 'USB Interrogator'. Once in this folder, select the 'setup' file with the blue and white logo (As pictured below) and complete the Installation Package. This installs the drivers for the 2100 instruments.

 setup.exe	25/08/2015 14:13	Application	2,766 KB
 TIDriver.pdf	25/08/2015 14:00	Adobe Acrobat D...	2,080 KB
 TUSB3410 VCP Single Driver Installation...	25/08/2015 14:14	Adobe Acrobat D...	261 KB
 TUSB3410.msi	25/08/2015 14:15	Windows Installer ...	480 KB
 uninstall.exe	25/08/2015 14:13	Application	73 KB

- After the Drivers have been installed successfully, go back into the 'Flowlink 5.1' folder from the previous step and scroll down until you see the file named 'SetupEx.exe' (pictured below). Open this file and complete the installation.

 ReportLib.dll	04/11/2015 13:48	Application extens...	64 KB
 SetupEx.exe	25/08/2015 13:39	Application	266 KB
 setupex.xco	22/03/2018 12:14	XCO File	1 KB

- Once all the above steps have been completed, find the shortcut to the Flowlink software by typing 'Flowlink' into the Windows search bar. Open the application once found and allow it to boot up. When the application has opened, a 'Connect' window should appear with a variety of options for connecting different instruments. Close this window and you should see a message box prompting you to reinsert your serial number. Select the Internet option, enter your serial no. and hit 'next'. Flowlink will now attempt to connect with ISCO and verify the Serial Number. If this works, you are all set and ready to go. If this fails however, try reinserting the Serial No. and trying again. If the failure persists, please call RS Hydro on 01527 882060.

## Disc Version

- For the disc version, insert the disc into your PC and locate the disc under 'Computer'. Select the disc and you will see both the 'Flowlink' and 'USB Drivers' folders that are mentioned in steps 3-9. Go through these steps, installing all the necessary programmes, and finally installing the 'Flowlink.msi' file. Flowlink will then be ready to use.